

Affordable Vision Package

FREQUENTLY ASKED QUESTIONS



Q. What is the Affordable Vision Package?

The Affordable Vision Package (AVP) is a built-in, private-pay, complete pair package program that is made available to providers in states where Classic Optical manufacturers Medicaid eyeglasses.

Q. What frames can be used for an AVP order?

Any current state Medicaid frame or managed care Medicaid frame in your state's Classic frame brochure.

Q. What are providers using the AVP for?

- ✓ Creating a frame and lens value package deal to offer to their patients
- ✓ As an affordable option for those Medicaid patients who have exhausted their Medicaid benefit yet need new eyeglasses
- ✓ For Managed Care Medicaid plans where the providers are required to submit claims for hardware or eyeglass materials
- ✓ Additional pair purchases;
 - ✗ Polarized and photochromic lenses for Rx sunwear
 - ✗ Readers and second pairs
 - ✗ Multifocal wearers often prefer single vision lenses for driving, close and intermediate distance tasks, and office/desk work

Q. What lenses and materials are available?

- ✓ Single vision, multifocal and progressive no-line bifocals (including digitally surfaced lenses)
- ✓ Plastic, polycarbonate, Trivex™, photochromic and polarized
- ✓ Generic and Crizal® anti-reflective coatings

Q. Where do I find more information and how do I get set up?

If you are currently ordering online with Classic, you are already set up to order AVP and other private pay work. **Once logged in**, click on the Affordable Vision Package icon to the right to view the package brochure for more details, including products and pricing. If you are not currently ordering online with Classic, contact the customer service team at **888.522.2020** to be set up.

Q. How do I place an order?

- ✓ Login at www.classicoptical.com
- ✓ From the left column, choose "Place Private Pay and Package orders"
- ✓ From the dropdown menu, select "Affordable Vision Package"
- ✓ The "SMART" order form will appear for you to add patient and Rx information and only the lenses, materials and frames specific to the AVP will be offered.

Thanks so much for working with Classic Optical. We appreciate your business!